

John Nash Fernandez

Johnfernandez2201@gmail.com · <https://johnfernandez.net> · jf0573a@american.edu · +1.4143065433

EDUCATION

American University, School of Public Affairs (SPA), Washington, DC August 2022
Bachelor of Arts in Political Science
Cumulative GPA: 3.65/4.0

Greenwich High School, Greenwich, CT June 2019
Honor Roll

WORK EXPERIENCE

Team Leader (Closing Manager), **Chick-Fil-A Tenleytown**, Washington, DC October 2021-January 2022
Trainer August 2021-October 2021
Team Member February 2021-August 2021

- Developed and perfected customer service skills at #1 US fast food chain. Trained others according to the chain's high service standards.
- Gained leadership experience by managing shifts, developing employee skills through training, and fielding issues and concerns on behalf of the team.
- Entrusted with managerial duties such as safe counting, inventory management, daily financial reports, etc.
- Handled security concerns and served as main point of contact for police while on shift.

Cashier/Crew, **Chipotle Mexican Grill**, Riverside, CT May 2020-August 2020

- Worked as the cashier for a high-volume store, processing customer transactions and facilitating customer issues.
- Was trained on FOH duties, involving cash handling, the burrito line, and customer service.

Event Staff/Waiter, **Partyhands**, Washington, DC October 2019-March 2020

- Learned and practiced server etiquette with high profile events including those at embassies, government agencies, and houses of politicians.
- Organized catering trays and monitored food service for events with hundreds of people.
- Bussed tables and collected dishes, organizing them for rental pickup.

Intern, **Office of the Tax Collector**, Greenwich, CT May 2019-June 2019

- Sorted documents from years of municipal tax collection, becoming familiar with many of the processes involved.
- Processed and released property tax liens once paid off.
- Used databases to locate delinquent taxpayers with undeliverable mail.

ACADEMIC

Member, **Pi Sigma Alpha: The National Political Science Honor Society**, American University February 2022-present

Member, **College Republicans**, American University September 2019-present

Chair, **American University Model United Nations Conference**, American University September 2019-January 2020

- Led 40+ high school students in rigorous debate surrounding the future of left-wing ideology in South America.
- Researched and co-wrote a comprehensive 50+ page topic brief on the Bolivarian Alliance for the Peoples of Our America (ALBA-TCP), published under the American University International Relations Society (AMIRS).

Presenter and Simulation Chair, **Washington International Relations Conference**, Washington, DC October 2019

- Gave an educational presentation on the basics of Model UN to a group of high school students from the greater DC area.
- Led and moderated debate between students, providing feedback and suggestions for improvement.

SKILLS

- *Computer*: Certified Microsoft Office Specialist: Excel 2016, Basic Java, HTML/CSS.
- *Language*: Fluent in English and Spanish.