

John Nash Fernandez

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EDUCATION

Universiteit Leiden, Leiden, Netherlands May 2024
Master of Science (MS) in Political Science, specialization in International Politics

American University, School of Public Affairs (SPA), Washington, DC August 2022
Bachelor of Arts (BA) in Political Science, specialization in American Government

WORK EXPERIENCE

Team Leader (Shift Leader), **Chick-Fil-A Tenleytown**, Washington, DC October 2021-January 2022
Trainer August 2021-October 2021
Team Member February 2021-August 2021

- Developed and perfected customer service skills at #1 US fast food chain; Trained others according to the chain's high service standards
- Gained leadership experience by managing shifts, coordinating resource exchanges with nearby stores, and fielding issues and concerns on behalf of the team
- Entrusted with managerial duties such as safe counting, inventory management, daily financial reports, etc
- Handled security concerns and served as main point of contact for police at a high traffic, city location

Event Staff/Waiter, **Partyhands**, Washington, DC October 2019-March 2020

- Learned and practiced server etiquette with high profile events including those at embassies, government agencies, and houses of politicians
- Organized catering trays and monitored food service for events with hundreds of people

Intern, **Office of the Tax Collector**, Greenwich, CT May 2019-June 2019

- Sorted documents from years of municipal tax collection, becoming familiar with many of the processes involved
- Processed and released property tax liens once paid off
- Used databases to locate and contact delinquent taxpayers with undeliverable mail

ACADEMIC

Member, **Pi Sigma Alpha: The National Political Science Honor Society**, American University February 2022-August 2022

Chair, **American University Model United Nations Conference**, American University September 2019-January 2020

- Led 40+ high school students in rigorous debate surrounding the future of left-wing ideology in South America
- Researched and co-wrote a comprehensive 50+ page topic brief on the Bolivarian Alliance for the Peoples of Our America (ALBA-TCP), published under the American University International Relations Society (AMIRS)

Captain, **Cyber Patriot Team GHS**, Greenwich High School September 2016-May 2019

- Trained students on securing computer systems, and accounting for vulnerabilities across various operating systems
- Competed yearly in the Air Force Association's National Youth Cyber Defense Competition, frequently placing in the "Platinum" tier of the top 30% of teams nationwide.

Citizen, **American Legion Boys' State CT**, Willimantic, CT June 2018

SKILLS

- *Computer*: Basic Java, Certified Microsoft Office Specialist: Excel 2016.
- *Language*: Fluent native proficiency in English and Spanish.