

JOHN FERNANDEZ



+31 0617091517 (Calls/SMS)

+1 4143065433 (Whatsapp)

<https://johnfernandez.net>

johnfernandez2201@gmail.com

Fluent in English & Spanish

1095 Amsterdam

PROFILE

I am a recent graduate with a Master's in Political Science from Universiteit Leiden, uniquely combining a deep understanding of sociopolitical issues with a strong passion for, and proficiency in technology. From building servers and custom routers at a young age to writing a thesis on the sociopolitical impacts of generative AI, I have consistently merged my academic pursuits with hands-on technical experience. Throughout my academic journey, I have balanced my studies with hourly jobs, gaining valuable leadership and problem-solving skills, as well as showing my ability to rapidly advance through efficient work and promotions. My diverse background enables me to tackle challenges from multiple perspectives and deliver innovative solutions.

EXPERIENCE

Communications Intern, Baintex Technologies; Remote — 2024-present

Assisted in creating and refining investor-facing materials to ensure clarity, professionalism, and alignment with corporate messaging. Analyzed translated content for coherence, optimized narratives for target audiences, and integrated industry-specific terminology to highlight the company's value proposition.

Team Leader, Chick-fil-A; Washington, D.C. — 2021-2022

Oversaw daily shifts of 8-12 employees, leading training, customer service, and store management while present. Performed nightly financial reports and served as point of contact for law enforcement. Started working as a team member during my studies in DC and was promoted to manager within 6 months. Resigned when moving to NL for post-graduate studies.

Sales & Support Representative, Online Game Host; (remote) — 2014-2016

Initially hired in an unpaid capacity at 13 years old at a mid-size online web host specializing in video game server hosting. Resolved and responded to customer support tickets requiring back-end maintenance of large arrays of Debian servers rented from larger cloud providers.

EDUCATION

Universiteit Leiden, Netherlands — MSc Political Science, 2024

- Specialization in International Politics
- Thesis on "The Extent and Nature of Sociopolitical Bias in Generative AI" <https://studenttheses.universiteitleiden.nl/handle/1887/3718691>

American University, Washington, D.C., USA — BA Political Science, 2022

- Specialization in American Government

CERTIFICATIONS

- Google IT Support Professional (2024)
- Microsoft Office Specialist: Excel (2022)